

July 14, 2006

To whom it may concern:

I am the owner of a private security company located in Fort Dodge Iowa. One of my clients is a regional medical center with over 200 beds. In the course of working there, I became more involved in their safety programs and took a particular interest in maintaining a safe atmosphere in their adult behavioral health unit. I have been a certified instructor for crisis prevention techniques for over 3 years. I began to wonder how we could better protect both the staff and patients in the event that physical intervention and restraint was needed. In the past, a mattress was used to provide a barrier to allow code team members to get close enough to the patient who was out of control. This posed even more safety risks to the staff as maneuvering a mattress is difficult and the risk of suffocation for the patient was high. I did not think I would find a good solution to this problem.

In the summer of 2005, I found a company called Humane Shield, Inc. which seemed to be the answer to the challenge we faced. The company was contacted and I was provided information on the product and told of their upcoming training session. My next challenge was to convince my contract employer that this was worth their investment. After obtaining more information from the vendor, the decision was made to purchase two of the Humane Shields and send me for the training.

The training for the shield was held over a two day period. The instructor, Wendell Gabriel, a martial arts expert and designer of the product, was extremely knowledgeable on techniques that can be used to safely resolve situations like those which we confront in a hospital. More than a dozen moves were demonstrated that could be used in even the most violent situations. Plenty of hands on time with the instructor was provided until the participant could demonstrate proper techniques. Mr. Gabriel certainly was able to teach many moves that have made this product well worth the investment. Upon completion of the final testing, a certificate was issued.

Upon my return to the hospital, my teaching of the techniques was to begin. The Turtle Shield was a perfect compliment to the class I taught for employees who were to respond to a code being called to the behavioral health unit. Team members quickly picked up on the concepts being shown as they were very practical and easy to apply. Some were apprehensive to lift it as they thought it may be heavy, but when we did the hands on portion, they were surprised to find otherwise. It only took a few weeks before we were able to use the Turtle Shield during a code. It has been used successfully many times and anyone who may have been a bit skeptical is sold 110% on the product. I have no doubt whatsoever that it was paid for many times over the very first time it was used. Serious injury would without any question have occurred without our access to the shield. When a code is called, the Turtle Shield is there and its mere presence makes the out of control think twice and has ended potential violence before it starts.

I would **highly recommend** the Turtle Shield and training for any facility that needs to restrain out of control patients because without it, the risk of injury is high. Top level administration took some time to buy into the concept of the new idea when it was proposed, but when they heard the success stories; they were sold and extremely supportive.

I would be more than willing to answer any questions on how we use it and the process of training. I can be reached at Corporate Protective Services, Inc., 515-573-2776

Sincerely,



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